



Mission Statement

At GreyCare, we understand the support needs of each person are unique. We are dedicated to providing professional one on one, in-home Aged and Disability support solutions tailored to suit the customer/participants needs.

GreyCare values equity, integrity, respect and quality. We take the business of providing quality support seriously and share a commitment to enabling people to live independently in their own home while enjoying the best quality of life possible.

To demonstrate our commitment to these values, at greyCare we adhere to the following guiding principles:

- **Person Centred Support**

Tailored support from the people you can trust. Ensuring that customer/participant choices and control in their support is paramount in our decision making

- **Respect and Dignity**

Ensuring all employees show respect and dignity at all times to customers/participants while providing quality and supportive support

- **A Committed Organisation**

Our support workers are mature, qualified, experienced, compassionate, honest and reliable, so you know the quality of our support is second to none.

- **A Supportive Organisation**

Encouraging and rewarding innovation and excellence in providing support to customers/participants, by recognition of our service by listening to support worker and customer/participant feedback.

- **A Positive Organisation**

Sharing a common purpose supported by positive contributions, clear responsibilities and accountability for everyone.

- **Right the First Time**

Promoting efficiency, honesty and effectiveness in everything we do
